
October 31st 2018 | 1:00-2:30pm | SRHD, 1101 W. College Ave.

WELCOME & INTRODUCTIONS

DISCUSSION

- Claims testing update – MCOs
 - Still working to see who is ready for testing, and prioritization for who is leading testing
 - At least one org still waiting for roster template to move forward
 - CHPW currently testing with 15-20 orgs, ready to work with more partners
 - Contact info on symposium slides on BHT website
 - Coordinated Care ready for testing, waiting for providers to reach out
 - Potential/need for MCOs to reach out to providers
 - Amerigroup reaching out
 - Theme of provider readiness, waiting for action from MCOs
- Symposium follow-up
 - For orgs participating in multiple ACHs, forum was familiar information
 - FAQs from symposium will hopefully be released in two weeks
 - Version 1 of the FAQs is currently available on [webpage](#)
 - Most easily used through word search, not categorized by theme
 - Additional questions:
 - Will providers cover drug testing (not administered by a provider) previously reimbursed by BHO?
 - Not a consolidated answer yet, will be added to FAQs
 - For providers working with MCOs in multiple regions, is location determined by provider or patient address?
 - May depend on MCO, should contact directly
- New resources – all these resources and more available on [IMC webpage](#)
 - [Communications webpage](#)
 - Key points for providers/anyone client-facing to address patient concerns about IMC changes
 - Print materials available
 - [MCO FAQ grid](#)
 - [SERI webinar and Q&A](#)
 - Clarifying questions:
 - How to register providers who are non-citizens (in this case, GU intern on student visa)
 - Federal system requires SSN, cannot obtain NPI
 - Waiting for more information
 - Where does 9-digit EBP go on 837 form?
 - Will get info from Marie Olesen at CHSW
 - In symposium slide deck, example of how to bill
 - Q. 20: interns billed under supervisor, contradictions from MCOs and HCA
 - Will arrange call between HCA, MCOs, providers

- Date for updated SERI guide?
 - No, HCA/MCOs discussing tomorrow
 - Hopefully in next few weeks
- [Prior Authorization chart](#)
 - covers services across MCO plans

NEXT STEPS

- Meeting for November and December
 - November 28: Wednesday after Thanksgiving
 - December 19: call-in only
- Announcements
 - Nov. 1 is provider symposium for BH-ASO at Valley Event Center
 - First Thursday in December, symposium with two parts:
 - Those ending contracts with BHO in December
 - Those continuing contracts with BH-ASO in 2019
 - Contact Kurt Beilstein with questions