

Is Your Organization Ready to Launch Whole Person Care?

Milestones Checklist to Evaluate Your Practice Team's Readiness

The questions and links below can help you to determine if your organization is ready to launch the transformative changes in your integrated practice or update your current integrated care strategies to meet Bree recommendations and/or incorporate the collaborative care principles described in Project 2A.

1. Do you have the involvement and organized support of key senior leadership and clinic leadership?
2. Are your clinical directors, clinical supervisors, and clinicians well-informed? Do your program lead(s) and/or behavioral health supervisor(s) have enough time and resources to adequately support practice change and implementation?
3. Have you identified a whole person care champion to help in planning and training? Is a pilot site identified?
4. Is a PCP identified to provide services onsite or through a partnership or collaboration?
5. Do you have communication mechanisms established to effectively coordinate care across agencies and care settings?
6. Is a staffing plan developed? Are staff hired or under contract? These team members could include nurses, medical assistants, peer support staff, CHW, care coordinators, case managers, navigators, BH care managers, PCP, psychiatric providers or consultants.
7. Have you carefully defined team roles and responsibilities?
8. Do you have a registry in place with the functions you need to track patients and make sure no one falls through the cracks? Many WA state integrated programs have launched with simple registry tools like a [patient tracking spreadsheet](#) or the [AIMS Caseload Tracker](#) while they evaluate other IT options.
9. Do you have a reliable, well-tested workflow in place for a [behavioral health screening](#) or physical health screening? Is your screening workflow described in writing or diagrams or otherwise reflected in clinic protocols and staff training materials?
10. Does leadership have a preliminary plan in place to [finance and sustain your model](#) over time, including plans to generate revenue to support integrated staffing resources?