

September 26th 2018 | 2:30-4:00pm | Navigator Office, 1206 N Lincoln

WELCOME & INTRODUCTIONS

DISCUSSION

- BH-ASO baseline data – update from HCA
 - Spokane will send historical data from last six months of crisis calls
 - Working to align with EWS categories, BHO can continue to use coding system for baseline data
 - Response time info of Designated Crisis Responders needed from Frontier
 - Crisis phone call count and timing available (Kurt and Kelli can arrange)
- Draft Indicator Grid and potential indicators
 - Homelessness indicators
 - Data from point in time count, next count scheduled for Jan 25, 2019
 - Gathers demographic data, may be too soon to get good info
 - Frontier Homeless Outreach has number of encounters every month, limited by grant funding in number they can see
 - *Decisions:*
 - *Data likely won't be useful EWS data*
 - *Group will still monitor this population via representatives on group and their boots on the ground experiences*
 - CARES team indicators
 - Referrals from firefighters, don't see everyone in contact with 911 system
 - Huge increases in numbers right now, track not just numbers but *types* of referrals
 - Track reason for referral, connection, successful hand-off, whether services are accepted, number 911 calls
 - Work with entire county, track referrals by zip code and fire dept
 - Specific age groups, some other metrics difficult to track
 - If things go wrong, what would we look for?
 - Increase in referrals, unsuccessful attempts to connect to services
 - Large diversity in referrals types (can't access services needed), no access to appropriate crisis responses
 - Can track weekly
 - May also want to look at BRU referrals (Behavioral Response Unit), uptick in psych calls could be EWS, through fire dept and through police
 - Kelli can pull data, very little baseline data with programs so new
 - Same types of data as CARES for two ride-along programs
 - Can provide # calls, not missed referrals
 - Can pull number of successful diversions
 - *Decisions:*
 - *Include CARES data – 1. Increases in referrals, 2. Unsuccessful attempts to connect to services*
 - *Include FBH Ride-along data – 1. Number of calls, 2. Number of successful diversions*

- Jails indicators
 - Spokane sends jail data to state, we don't have data by county
 - Booking data submitted daily to state from each county, state should be able to provide recidivism data as a measure
 - HCA receives data from ProviderOne, would need permission from them and vendor to share data/amend agreement
 - Info used for Medicaid eligibility only counts first full month as first month of booking, delayed/skewed data
 - Second website/system at state level, not ProviderOne that is submitted daily, focused on recidivism
 - Essentially, are individuals using jail instead of outside resources/BH services to keep them out of jail
 - *Decision: Will not include jail indicator measures*
- Additional indicators/populations?
 - Becoming a fairly complete list of indicators, suggestion to move forward with those identified
 - *Decision: Move forward with previously approved supplemental indicators plus new CARES and FBH added today. Will present final indicator grid at October meeting for group approval.*
- BHO has received questions about "What happens if...?"
 - If any agency identifies indicators past Jan 1, need avenue to address concerns
 - BHT will continue to share information about the EWS group at other meetings – the EWS group can be point-of-contact for those concerns

NEXT STEPS

- IMC Provider Symposiums – October 8 and 9, Spokane Valley Event Center
 - BHT will send registration information when receive from MCOs - register by person, not org
- Meetings for November and December
 - October 31 and November 28
 - Will discuss December dates in October meeting